



# Bureau of Land Management Visitor Survey

The Paperwork Reduction Act of 1995 requires us to inform you that:

We are collecting this information (subject to the Paperwork Reduction Act 44 U.S.C. 3501) to improve customer satisfaction with BLM program areas. Your response is voluntary and we will not share it publicly. We may not conduct or sponsor the collection of information unless it displays a currently valid OMB Control Number. OMB has reviewed and approved this survey and assigned OMB Control Number 1040-0001, which expires 09/30/2024.

Estimated Burden Statement: We estimate the survey will take you 1 minute for initial contact and 8 minutes to complete, including time to read instructions, gather information, and complete and submit your response. You may submit comments on any aspect of this information collection to the Information Collection Clearance Officer, Bureau of Land Management, 440 W 200 S #500, Salt Lake City, UT 84101; or by email to BLM\_HQ\_PRA\_Comments@blm.gov.

**PLEASE USE BLUE OR BLACK INK**

Correct mark

Fill in the oval completely

### Visitor Information: Please rate how well the BLM provides visitor information at this site/area

	Very well	Well	Average	Poorly	Very poorly	Didn't observe
Providing useful maps and brochures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing useful information on the Internet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ensuring public awareness of rules and regulations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing adequate signs on-site for direction and orientation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Everything considered, rate how well the BLM provides visitor information about this site/area</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Developed Facilities: Please rate how well the BLM maintains the overall condition of the physical facilities at this site/area

	Very well	Well	Average	Poorly	Very poorly	Didn't observe
Condition of roads for motorized vehicles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Condition of trails for non-motorized use (hiking, biking, horses, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of site (controlling garbage, litter)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of restrooms and other physical facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Everything considered, rate how well the BLM maintains the overall condition of physical facilities at this site/area</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Recreation Use Management: Please rate how well the BLM manages recreation use at this site/area

	Very well	Well	Average	Poorly	Very poorly	Didn't observe
Managing the appropriate use of vehicles (cars, trucks, motorcycles, motor homes, dune buggies, OHVs, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Keeping noise at appropriate levels	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Managing the number of people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing a sufficient law enforcement presence to prevent crime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Everything considered, rate how well the BLM manages recreation use management at this site/area</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Resource Management: Please rate how well the BLM protects the natural and cultural resources from recreational use at this site/area

	Very well	Well	Average	Poorly	Very poorly	Didn't observe
Adequately protecting the natural resources (native plants, wildlife habitat, landscapes, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adequately protecting the cultural resources (historic structures, archeological sites, rock art, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ensuring that visitor activities do not interfere with resource protection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Everything considered, rate how well the BLM protects the natural and cultural resources from recreational use</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### BLM Staff and Service.

	Yes	No				
Did you encounter or speak with any BLM staff or volunteers while visiting this site/area?	<input type="radio"/>	<input type="radio"/>				
<b>If No, skip this section</b>						
If Yes, please rate the performance of BLM staff or volunteers while visiting this site/area	Very Good	Good	Average	Poor	Very Poor	Observe
Staff's level of courteousness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff's knowledge about recreational opportunities in the area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff's knowledge about natural and cultural resources in the area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Everything considered, rate the performance of BLM staff at this site/area</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Programs. (Interpretive walk, tour, exhibit, presentation, etc.)

	Yes	No			
Did you participate in a program either led by a BLM staff member/volunteer or self-guided at this site/area?	<input type="radio"/>	<input type="radio"/>			
<b>If No, skip this section</b>					
If Yes, please rate the quality of the program attended	Very Good	Good	Average	Poor	Very Poor
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Commercial Recreation Operations (Outfitter, guide, concessions/vendors, etc.)

	Yes	No			
During this visit, did you utilize any commercial recreation services at this site/area?	<input type="radio"/>	<input type="radio"/>			
<b>If No, skip this section</b>					
If Yes, please list up to three services you used on this trip and rate the quality of those services	Very Good	Good	Average	Poor	Very Poor
1. _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Providing Educational and Interpretive Material:** Please rate how well the BLM provides visitors with educational and interpretive material about this site/area

Very well Well Average Poorly Very poorly Didn't observe

Providing **quality** education and interpretive material about the resources at this site/area.  Very well  Well  Average  Poorly  Very poorly  Didn't observe

Providing a sufficient **quantity** of educational and interpretive materials about the resources at this site/area (printed or electronic)  Very well  Well  Average  Poorly  Very poorly  Didn't observe

Providing stewardship information such as "Leave No Trace" and "Tread Lightly," on how to protect cultural and natural resources  Very well  Well  Average  Poorly  Very poorly  Didn't observe

*Everything considered, rate how well the BLM provides interpretive and educational materials at this site/area*  Very well  Well  Average  Poorly  Very poorly  Didn't observe

**Overall Satisfaction.**

Very Good Good Average Poor Very Poor

Everything considered - visitor information, facilities, management, interpretation/education, staff services, and programs - rate the **overall quality of your experience** at this BLM site/area  Very Good  Good  Average  Poor  Very Poor

**Fees.**

Yes No

Did you or a member of your group pay an entrance fee and/or use fee?  Yes  No **If No, skip this section**

If Yes, what were the total fees paid? \$

In your opinion, how appropriate was the fee charged for this site/area?  Far Too Low  Too Low  About Right  Too High  Far Too High

The value of the recreation opportunity and services I experienced was at least equal to the fee I was asked to pay  Strongly Agree  Agree  Not Sure  Disagree  Strongly Disagree

**Accessibility for Visitors with Disabilities.**

Yes No

Does anyone in your party have a physical, sensory, or learning disability, or general difficulty with mobility?  Yes  No **If No, skip this section**

If Yes, for each of the following items, please rate how well the BLM provides the person(s) access to adequately...

Use recreation facilities (campsite, picnic areas, trails, overlooks, etc.)  Very well  Well  Average  Poorly  Very poorly  Didn't observe

View exhibits, wayside information panels, etc.  Very well  Well  Average  Poorly  Very poorly  Didn't observe

View and use visitor information (map, brochure, website, etc.)  Very well  Well  Average  Poorly  Very poorly  Didn't observe

Use other visitor services in this area (restrooms, water, etc.)  Very well  Well  Average  Poorly  Very poorly  Didn't observe

**Activities.** What were your activities at this BLM site/area? (mark all that apply)

- Camping
- Picnicking
- Horseback Riding
- Education and Interpretation
- Fishing
- Hiking/Walking
- Rock Climbing
- Birdwatching/Wildlife Viewing
- Hunting
- Swimming
- Driving for pleasure
- Other: \_\_\_\_\_
- Target Shooting
- Motorized boating
- Bicycling (Mountain Road)
- Riding/Driving Off-Road Vehicle
- Sightseeing
- Non-motorized Boating/Rafting

Including yourself, how many people are in your group?   Adults (18 and over)   Children (12 and under)   Teenagers (13 - 17)

How do you identify yourself? (select one)  Male  Self-identify as:   Female  Prefer not to respond

Your home ZIP code:

Your age (select one):  18 - 21  22 - 30  31 - 40  41 - 50  51 - 60  61 - 70  71 and above

Country (if not U.S.A.):

Why did you choose to visit this BLM site/area on this trip?

In your opinion, what could the BLM do to improve your experience at this site/area?